

1 Year Wealth Flexible Cash ISA – Issue 27

This leaflet provides you with information on Wealth Flexible Cash ISA Issue 27.

This is available exclusively to Wealth customers.

Specific Product Information – This should be read in conjunction with the Additional Conditions for Flexible Cash ISAs.

At the end of the 1 year term the Wealth Flexible Cash ISA will convert into an instant access variable rate cash ISA.			Summ	ary box		
Interest rates for balances of £1+ Interest Option Interest Park Monthly Interest Interest Option Interest I	Account name – 1 Year Wea l	th Flexible Cash IS	A Issue 27		Rate	s effective from 10 January 202
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	Deposits up to the annu- Wealth Flexible Cash ISA.			·		

*Annual ISA subscription limit for the tax year 2024/2025 (6 April 2024 to 5 April 2025) is £20,000.

- Funds withdrawn from your Flexible Cash ISA can be replaced in the same tax year without counting towards your annual ISA allowance. Please note the tax year runs from 6 April to 5 April the following year.
- **ISA Transfers-in** are allowed into this account. ISA Transfer-in requests must be received within 30 calendar days from the date of account opening. We do not allow Transfers-in to a Cash ISA from an Innovative Finance ISA or a Lifetime ISA.

Transfers-out

Partial Transfers-out are not allowed.

Maturity

At the end of the 1 year term the Wealth Flexible Cash ISA Issue 27 will convert into an instant access variable rate cash ISA.

Your feedback

We want to hear from you if you feel unhappy with the service you have received from us. Letting us know your concerns gives us the opportunity to put matters right for you and improve our service to all our customers.

You can complain in person at your branch, in writing, by email or by telephone. A leaflet detailing how we deal with complaints is available on request in any of our branches, from the Barclays Information Line on 0800 400 100* or at barclays.co.uk. Alternatively, you can write to Barclays, Leicester LE87 2BB.

If we do not resolve your complaint internally to your satisfaction, you may be able to refer it to the Financial Ombudsman Service at Exchange Tower, London E14 9SR (Tel: 0800 023 4567) or financial-ombudsman.org.uk. The Financial Ombudsman Service is an organisation set up by law to give consumers a free and independent service for resolving disputes with financial firms. Details of those who are eligible complainants can be obtained from the Financial Ombudsman Service.

EU General Data Protection Regulation

Under the EU General Data Protection Regulation you have a right of access to certain personal records. If you wish to exercise this right, please visit barclays.co.uk/control-your-data

Cooling off

You can close your cash ISA at any time. However, if you do so within 14 days of the opening day of your account, or within 14 days of receiving the terms and conditions (if later), the agreement between us will be cancelled. We'll return your funds to you and, subject to ISA HM Revenue & Customs conditions, you'll still be able to open another ISA with us or another ISA provider. Your full annual subscription limit will remain. If you wish to cancel your ISA, you can do this; in branch, by phone using Telephone Banking, in app by 'Direct Call' or 'Live chat', online using secure messages or by writing to Barclays Bank UK PLC, Leicester Servicing Centre, Leicester LE87 2BB.

You can get this in Braille, large print or audio by contacting your Wealth Manager.

Barclays offers banking, wealth and investment products and services to its clients through Barclays Bank UK PLC, and its subsidiary companies.

Call monitoring and charges information

*Call charges may apply. Please check with your service provider. To maintain a quality service we may monitor or record phone calls.

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