

Important Information about Barclays and Nimbla

About Barclays

Barclays Bank UK PLC act as an introducer to TradeCrediTech Limited (trading as Nimbla) for single invoice trade credit insurance, and in whom we do own an equity stake.

Regulatory status

Barclays Bank UK PLC is authorised by the Prudential Regulation Authority and regulated by the Prudential Regulation Authority and the Financial Conduct Authority and the Prudential Regulation Authority (Financial Services Register number: 759676).

The registered address of Barclays Bank UK PLC is 1 Churchill Place, London E14 5HP. Registered number 9740322.

The Financial Services Register

We are included on the Financial Services Register and you can check this by visiting the Financial Conduct Authority website www.fca.org.uk/register or by contacting the Financial Conduct Authority on **0800 111 6768**.

About Nimbla

Nimbla is a trading name of TradeCrediTech Limited which is an appointed representative of Ambant Underwriting Services Limited, a company authorised and regulated by the Financial Conduct Authority under firm reference number 597301 to carry on insurance mediation activities.

TradeCrediTech is registered in England and Wales company number 10211946. Registered office at 133 Whitechapel High Street, London E1 7QA.

The Insurance policy is underwritten by QBE European Operations, which is a trading name of QBE Europe SA/NV (QBE). Registered 02641728, at Plantation Place, 30 Fenchurch Street, London EC3M 3BD, and having been incorporated in England and Wales.

QBE is authorised by the National Bank of Belgium under licence number 3093, and authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and the Prudential Regulation Authority (Financial Services Register number: 811604).

Advice or information/remuneration

Barclays will act on a non-advised information only basis, and as such will not provide insurance advice.

If you proceed to take a policy, TradeCrediTech Limited will pay us a percentage commission of the total premium.

Complaints

We hope you are happy with the service that Barclays provides. However, if you are unhappy with it, we would like to hear from you. You can contact us:

- By phone from the UK: **0800 282 390*** or from abroad: **+44 (0)207 116 7488** and select option 1. Lines are open 24 hours a day, 7 days a week.
- In writing at "FreePost Barclays Customer Relations". You don't need to include a postcode or add a stamp for your letter to reach us, but please remember to take the postal service into account for our response time.

If you are not satisfied with the way your complaint has been handled you may ask the Financial Ombudsman Service to review your case without affecting your statutory rights. Full details are available at www.financial-ombudsman.org.uk

Change of insurance provider

From time to time for various reasons the chosen insurance provider may change.

Any new insurance provider will be detailed within the terms and conditions provided by Nimbla.

Data Protection

Barclays is committed to protecting your personal data. Should you agree, your contact details will be collected and passed from Barclays to Nimbla in order to register you for this service.

Once registered, and should you take up an insurance product, Nimbla will also share information about these policies with Barclays. This is in order for Barclays to verify the correct referral fee due.

For more detailed information on how and why Barclays use your information, including the rights in relation to your personal data, and the legal grounds for using it, please go to barclays.co.uk/important-information/control-your-data or you can request a copy from Barclays.

You can get this in Braille, large print or audio by calling **0800 400 100*** (via Text Relay if appropriate) or by ordering online from barclays.co.uk/accessibleservices

Call monitoring and charges information

* Calls to 0800 numbers from UK landlines and mobiles are free. The cost of calls to 03 prefixed numbers are charged at national call rates (charges may vary dependent on your network provider) and are usually included in inclusive minute plans from landlines and mobiles. For our joint protection telephone calls may be recorded and/or monitored.

Barclays Bank UK PLC is authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and the Prudential Regulation Authority (Financial Services Register No. 759676). Registered in England. Registered No. 9740322 Registered Office: 1 Churchill Place, London E14 5HP.

Barclays Insurance Services Company Limited is authorised and regulated by the Financial Conduct Authority (Financial Services Register No.312078). Registered in England. Registered No. 973765. Registered Office: 1 Churchill Place, London E14 5HP.

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