

Barclays Cashback Rewards Welcome offer FAQs

What is the Barclays Cashback Rewards offer?

You can earn 5% cashback on every eligible transaction you make when you use the debit card for the eligible current account linked to your Blue Rewards membership.

The maximum cashback you can earn is £10 a month during the offer period.

How long will the offer run for?

The offer will run from 4 October to 27 December 2023. We may choose to withdraw it at any time.

How do I take advantage of this offer?

You'll need to be a Blue Rewards member and have signed up to Cashback Rewards. You can do this in your Blue Rewards wallet or on the Blue Rewards page in the Barclays app.

If you're not a Blue Rewards member, you can sign up through the Blue Rewards page in the app.

How do I earn cashback with this offer?

Once you've signed up for Cashback Rewards, you'll automatically earn cashback on every transaction (until you reach the maximum permitted cashback of £10 a month) when you spend with the debit card linked to your Blue Rewards.

Will I still earn cashback from retailers?

Yes. You can see your personalised offers by logging into your cashback account in the Barclays app. If there's a retailer offer you're eligible for, you'll earn both the retailer cashback and the offer cashback. T&Cs apply.

Can I see the offer cashback I've earned separate to my retailer cashback?

Yes. Cashback from this offer will show as 'Barclays' on your cashback statement, instead of the retailer's name.

How will my cashback appear on my Cashback Rewards statement?

Any cashback you earn will show in your Cashback Rewards wallet as 'Barclays Spend Reward [month of spend]'.
You can see your cashback account in the Barclays app.

Are there any exclusions for this offer?

Yes. The following debit card transactions don't count as an eligible transaction for this offer:

- Cash machine withdrawals
- All bill payments, including Direct Debits, standing orders and payments to store cards
- Currency or traveller's cheques
- Cash transactions, like money orders or wire transfers
- Gambling transactions (including a payment to a merchant we identify as being in the business of gambling, even if you weren't placing a bet)
- Our interest, fees or charges
- Transactions made outside the UK

When will I receive my offer cashback?

We'll pay your cashback to your Cashback Rewards wallet once a month throughout the offer period, either when you reach the total monthly cashback value of £10, or on the 5th of the following month if you've earned less than £10 cashback. It can take up to five working days for the cashback to show.

Is there a limit to how much cashback I can earn?

Yes. You can earn up to £10 a month throughout the offer period. This doesn't affect your retailer cashback limit.

Why didn't I receive any communications about this offer?

You'll get our marketing communications unless you've opted out of them, or aren't old enough to be eligible for the offer.

You can update your marketing preferences at any time. You can do this by going to 'Settings' on the Barclays Cashback Rewards website. If you're using the app, select 'Profile' in the top left, then 'Settings' and select 'Marketing preferences'.

Who's this offer for?

It's only available to Blue Rewards customers.