

Claim money if you have an address outside the UK

You can use this form to claim the money from all your closed accounts. You'll need to send us this completed form, and certified copies of documents that prove the identity and the address of the account holder. These are documents that have been signed and dated by a professional, like a solicitor or a member of our team.

You can submit a claim for someone else if you have a power of attorney document or a signed letter of authority from the account holder. These are legal documents that prove the account holder has given you permission to make a claim and sign documents on their behalf.

You can't claim for someone else on the same claim as your own accounts. You'll need to complete a separate form for this.

Please use the same type of form, online or printed, to complete all your claims.

How to fill in the form

Please fill in the form in English, using capital letters. You'll need to complete all the relevant sections – missing information will delay your claim.

Sending certified copies

We can't send your money if you don't send us certified copies of the documents we ask for in section 2. That's because we need to make sure that you're the account holder, or you have permission to access the account.

You'll need to ask a member of the Barclays team, a Notary Public, qualified solicitor, certified accountant, Embassy Consular or High Commission official to make a certified copy of your documents.

If your certified documents aren't in English, you'll also need to send a certified English translation. Please don't send any original documents.

1. Account holder details

Please enter the account holder's details in case we need to get in touch.

Unique Reference Number	<input type="text"/>	(This can be found on your final closure letter)
First name	<input type="text"/>	
Last name	<input type="text"/>	
Date of birth	<input type="text"/> <input type="text"/> / <input type="text"/> <input type="text"/> / <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> (dd/mm/yy)	
Current address	<input type="text"/>	
	<input type="text"/>	
	<input type="text"/>	
Postcode	<input type="text"/>	Country <input type="text"/>

Please tick if you're

- | | | |
|------------------------------|--------------------------|---|
| Claiming for a joint account | <input type="checkbox"/> | If you're claiming money from an account with two or more account holders, you'll need to send us proof of identity for all of the account holders. See section 2b. |
| Claiming after a name change | <input type="checkbox"/> | If the account holder has changed their name from the one on the account, you'll need to send us an official document confirming the name change. See section 2c. |
| Claiming for someone else | <input type="checkbox"/> | If you're claiming on behalf of the account holder, you'll need to send us some extra documents to support your claim. See section 2d. |

2. Documents you need to send us

2a. All claims

Before we send the money, we need to confirm your identity, even if you're submitting a claim for someone else.

Please send us certified copies of two separate documents – one that proves your identity, and a different one that proves your address. You can use a driving licence as one of these, but not both.

Documents that prove your identity

Send a certified copy of proof of identity in your name. This can be a passport or driving licence.

Documents that prove your address

Send a certified copy of a document that shows your current full address, such as a bank statement, credit card statement or utility bill dated within the last three months, or a letter from HMRC dated within the last twelve months. You can use a driving licence if it hasn't been used as proof of identity.

2b. Claiming money from a joint account

As well as the documents from section 2a, you'll need to send us a certified copy of proof of identity for each account holder. This can be their passport or driving licence.

2c. Claiming after a name change

As well as the documents from section 2a, you'll need to send us a certified copy of a document that confirms you've changed your name from the one on your account. This can be a marriage certificate or deed poll.

2d. Claiming on behalf of the account holder

If you're submitting a claim for someone else, we need to confirm the account holder's identity and confirm that you have permission to claim the money on their behalf.

You still need to send the documents from section 2a to prove your own identity and address.

You'll also need to send us certified copies of all these documents:

- Proof of identity for the account holder
- A document dated within the past three months that shows the account holder's current address, or a letter from HMRC dated within the last twelve months that shows the account holder's current address
- A power of attorney document, or a letter of authorisation signed by the account holder

You can send a certified copy of the account holder's driving licence to prove either their identity or their address, but not both. You need to send two different documents.

3. Cash ISAs

If you aren't claiming for any cash ISAs, you can skip this section and go to section 5.

Please provide details for all the cash ISAs you're submitting a claim for. There's space here for four accounts – if you're claiming for more than four cash ISAs, please print off extra copies of this section to fill in and send them with the rest of the form.

Tax-free benefits

If you want to keep your tax-free benefits, we'll open a new account for each cash ISA you have, and transfer your balance into it. We'll send your new account details to you by post. You'll need to instruct us to do this for each ISA, by ticking the boxes below.

If you live outside of the UK, you'll need to transfer your balance to another UK cash ISA provider within two months of us opening the new account. You'll need to check with the new provider to make sure you can transfer the balance to them.

If you don't want to keep your UK tax-free benefits, please fill in section 4 to tell us how you'd like us to send you your money.

Cash ISA one

Account holder name(s)

Sort code - -

Account number

Do you want to keep your UK tax-free benefits and open a new account for this cash ISA balance? Yes No

Cash ISA two

Account holder name(s)

Sort code - -

Account number

Do you want to keep your UK tax-free benefits and open a new account for this cash ISA balance? Yes No

Cash ISA three

Account holder name(s)

Sort code - -

Account number

Do you want to keep your UK tax-free benefits and open a new account for this cash ISA balance? Yes No

Cash ISA four

Account holder name(s)

Sort code - -

Account number

Do you want to keep your UK tax-free benefits and open a new account for this cash ISA balance? Yes No

Does the account holder have a permanent UK National Insurance number? Yes No

Please provide the account holder's National Insurance number

We only need this if you've asked us to open a new account.

4. Payment details for your cash ISA balance

You only need to complete this section if you haven't asked us to open a new account for your cash ISA balance.

Please tell us where to send your cash ISA balance. The balance from each ISA can only be transferred to one account.

Bank transfer is the fastest and safest way for us to send your money. We'll send your money in British pounds. If you ask us to send your money to an international account, the person receiving the payment may have to pay charges to their bank.

Alternatively, we can send you a cheque in British pounds – you might have to pay a fee if you pay the cheque into an account that isn't held in British pounds.

Details of your closed cash ISA

Sort code - -

Account number

Do you want us to send all your cash ISA balances the same way?

Yes You only need to fill in this section once – we'll send all of your balances the same way.

No Please print out additional copies of this section and tell us where to send the balance for each cash ISA.

How should we pay you?

UK bank transfer **See section 4a**

Non-UK bank transfer **See section 4b**

Cheque **See section 4c**

7. Checklist

Please tick to confirm which documents you're sending with this form, including certified English translations for all documents that aren't in English. We can't send your money if you don't send us these.

I confirm that I'm sending

All claims

- Proof of identity, such as a passport or driving licence
- A document confirming my current address

Claiming for a joint account

- Proof of identity for each person on the account, such as a passport or driving licence

Claiming after a name change

- A document that confirms I've changed my name

Claiming on behalf of someone else

- A power of attorney document, or signed authority from the account holder

Documents that aren't in English

- A certified English translation of all documents that aren't in English

8. Authorisation

Please sign to authorise your claim. You'll need to print the form to sign it – we can't accept electronic signatures.

If you're claiming for a joint account, all account holders need to sign.

By signing this form, you're authorising Barclays to:

- Make all of the transfers requested on this form
- Open any new accounts requested on this form.

Account holder one

Print name

Signature

Date / /

Account holder two

Print name

Signature

Date / /

Account holder three

Print name

Signature

Date / /

Account holder four

Print name

Signature

Date / /

Please send this form and your certified copies to:

Barclays, Leicester LE87 2BB, United Kingdom

You can get this in Braille, large print or audio by calling **0800 400 100*** (via Text Relay or Next Generation Text Relay if appropriate). Barclays also welcomes calls via SignVideo for BSL users. Visit **[barclays.co.uk/signvideo](https://www.barclays.co.uk/signvideo)**

Call monitoring and charges information

*Calls to 0800 numbers are free if made from a UK landline or personal mobile. To maintain a quality service, we may monitor or record phone calls.

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