



Important information about your Pingit registration

With Pingit, you can securely send and receive money in seconds using just a mobile number. Pretty handy, isn't it?

Make sure you can keep using Pingit as usual

We noticed that the last time you logged in to Pingit it was on an older version of the app. From 12 March 2018, we won't be supporting Pingit on that version because it doesn't let us provide you with the best experience of our app.

How to keep your Pingit account open

To keep using Pingit as normal, please download the app using a device with either iOS 9.3 or Android 4.4.2 or above and log in before 12 March 2018. It's really important that you log in, so we know that you've downloaded a new version of the app.

You'll still be able to receive Pingit payments if you don't do this, but you won't be able to send them. If you want to send payments in the future, you just need to download the Pingit app using a device as mentioned above and follow the in-app registration process.

Any questions?

Call us on +44 (0) 333 200 1012, quoting OALM1.* We're here to help 24 hours a day, 7 days a week.

To find out more about Pingit, [visit Pingit.com](http://visit.Pingit.com)

We use advanced Mobile Banking security to help protect you and your money when you're banking on your mobile.



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