



Important information about your Pingit registration

With Pingit, you can securely send and receive money in seconds using just a mobile number. Pretty handy, isn't it?

Make sure you can keep using Pingit

We noticed that the last time you logged in to Pingit it was on an older version of the app. From 12 March 2018, we won't be supporting Pingit on that version because it doesn't let us provide you with the best experience of our app.

How to keep your Pingit account open

Please download the app using a device with either iOS 9.3 or Android 4.4.2 or above and log in before 12 March 2018. It's really important that you log in, so we know that you've downloaded a new version of the app.

Unfortunately, if you don't do this we'll need to close your Pingit account and refund any remaining balance to your linked bank account.

Want to make international payments and use Paym?

If you want to make international payments and use Paym, new regulations mean that we have to verify your account.

All you need to do is log in to your new Pingit app before 12 March 2018, tap the 'Do more with Pingit, it's free' banner and follow the on-screen instructions.

You'll still be able to use Pingit if you don't do this, but you won't be able to make international payments or use Paym. If you miss this date but still want to send international payments or use Paym, you can unlock the full range of Pingit features any time by tapping the banner mentioned above.

Any questions?

Call us on +44 (0) 333 200 1012, quoting OALM2.* We're here to help 24 hours a day, 7 days a week.

To find out more about Pingit, visit Pingit.com

We use advanced Mobile Banking security to help protect you and your money when you're banking on your mobile.



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