



## Important information about your Pingit registration

With Pingit, you can securely send and receive money in seconds using just a mobile number. Pretty handy, isn't it?

### Want to make international payments and use Paym?

If you want to make international payments and use Paym, new regulations mean that we have to verify your account before 12 March 2018. Unfortunately, this means that we have to ask you to visit a Barclays branch with a few forms of ID.

We're really sorry if this is a pain, but it does mean we can give you access to the full Pingit app, with higher limits than you have today and other new features.

### What you need to do

Please visit a Barclays branch with the following before 12 March 2018:

- Photo ID (e.g. driving license, passport or national identity card)
- Proof of address that's under 3 months old (e.g. a paper bill, a Job Centre letter or a bank statement that hasn't been printed from the internet)

You'll still be able to use Pingit if you don't do this, but you won't be able to make international payments or use Paym. If you miss this date but still want to send international payments or use Paym, you can set up these features any time by visiting a branch with the documents mentioned above.

If you don't have any items from the list, please get in touch with us and we'll do everything we can to help.

### Any questions?

Call us on +44 (0) 333 200 1012, quoting OALM5.\* We're on hand to help 24 hours a day, 7 days a week.

To find out more about Pingit, [visit Pingit.com](http://visit.Pingit.com)

We use advanced Mobile Banking security to help protect you and your money when you're banking on your mobile.



Barclays is a trading name of Barclays Bank PLC and its subsidiaries. Barclays Bank PLC is authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and the Prudential Regulation Authority (Financial Services Register No. 122702). Barclays Bank PLC subscribes to the Lending Code which is monitored and enforced by the Lending Standards Board. Further details can be found at [www.lendingstandardsboard.org.uk](http://www.lendingstandardsboard.org.uk).

Registered in England. Registered No. 1026167. Registered Office: 1 Churchill Place, London, E14 5HP.