



Important information about your Pingit registration

With Pingit, you can securely send and receive money in seconds using just a mobile number. Pretty handy, isn't it?

Make sure you can keep using Pingit

We've noticed you haven't used Pingit for a while but we wanted to let you know that new regulations mean that if you want to keep your account open you'll need to log in to Pingit before 12 March 2018.

How to keep your Pingit account open

Just log in before 12 March 2018. If you don't have Pingit on your phone any more, you can download it from your app store.

Unfortunately, if you don't do this we'll need to close your Pingit account and refund any remaining balance to your linked bank account.

Want to make international payments and use Paym?

We'll need to verify your identity if you want to make international payments and use Paym. To do that, please visit a Barclays branch with the following before 12 March 2018:

- Photo ID (eg driving license, passport or national identity card)
- Proof of address that's under 3 months old (eg a paper bill, a Job Centre letter or a bank statement that hasn't been printed from the internet)

If you miss this date but still want to send international payments or use Paym, you can set up these features any time by visiting a branch with the documents mentioned above.

If you don't have any items from the list, please get in touch with us and we'll do everything we can to help.

Any questions?

Call us on +44 (0) 333 200 1012, quoting OALM6.* We're on hand to help 24 hours a day, 7 days a week.

To find out more about Pingit, [visit Pingit.com](http://visit.Pingit.com)

We use advanced Mobile Banking security to help protect you and your money when you're banking on your mobile.



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