



Important information about your Pingit registration

With Pingit, you can securely send and receive money in seconds using just a mobile number. Pretty handy, isn't it?

Make sure you can keep using Pingit

Because of new regulations, we need to verify your identity in order to keep your Pingit account open. Unfortunately, this means that we have to ask you to visit a Barclays branch with a few forms of ID before 12 March 2018.

We're really sorry if this is a pain, but it does mean we can give you access to the full Pingit app, with higher limits than you have today and other new features.

How to keep your Pingit account open

Please visit a Barclays branch with the following before 12 March 2018:

- Photo ID (eg driving license, passport or national identity card)
- Proof of address that's under 3 months old (e.g. a paper bill, a Job Centre letter or a bank statement that hasn't been printed from the internet)

Unfortunately, if you don't do this we'll need to close your Pingit account and refund any remaining balance to your linked bank account.

If you don't have any items from the list, please get in touch with us and we'll do everything we can to help.

Any questions?

Call us on +44 (0) 333 200 1012, quoting OALM7.* We're on hand to help 24 hours a day, 7 days a week.

To find out more about Pingit, [visit Pingit.com](https://www.pingit.com)

We use advanced Mobile Banking security to help protect you and your money when you're banking on your mobile.



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