

Smart Investor Prize Draw Campaign FAQs

1. Who is eligible for the Prize Draw entry?

UK Residents who are 18+. New or existing Smart Investor customers who pay into their accounts through a nominated bank account will be eligible for one Prize Draw entry for every £500 paid in during the Promotional Period.

Note: You are not eligible for the Prize Draw if you are a Barclays Employee or materially connected to the administration of the Prize Draw.

2. How many Prize Draw entries am I eligible for?

Each customer will be eligible for one Prize Draw entry for every £500 of cash paid in during the Promotional Period.

If a customer withdraws any cash during the Promotional Period, this will be taken into account (see FAQ 3). The number of entries will be calculated at the end of the Promotional Period. Market movements and any Smart Investor fees will not be considered when calculating the number of Prize Draw entries.

Please see below some customer examples of eligibility:

Customer A opens a new Smart Investor ISA and their balance at the start of the Promotional Period is £0. They pay £700 cash into their Smart Investor ISA followed by another £500 cash into their ISA and do not make any withdrawals during the Promotional Period. At the end of the Promotional Period their account balance is £1,200 more than their balance at the start of the Promotional Period, giving them 2 Qualifying Entries.

Customer B has a Investment Account (IA) with a balance of £1,000 at the start of the Promotional Period. They pay £5,000 cash into their account and withdraw £3,000 giving them an account balance of £3,000 at the end of the Promotional Period; £2,000 more than their balance at the start of the Promotional Period. This gives them 4 Qualifying Entries.

Customer C has a Smart Investor ISA with a balance of £8,000 at the start of the Promotional Period, they pay £2,000 cash into their account and withdraw £6,000 within the Promotional Period. Their balance is now £4,000 lower than their balance at the start of the Promotional Period, so they receive no Qualifying Entries, even though they made a payment during the Promotional Period.

Customer D has a Smart Investor ISA and a IA, both with a balance of £0 at the start of the Promotional Period. They pay £2,500 cash into their Smart Investor ISA and £500 into their IA. Their total balance across both accounts is now £3,000 more than their total balance at the start of the Promotional Period, giving them 6 Qualifying Entries.

3. What if a customer withdraws cash within the period?

The campaign will consider the cash paid in during the Promotional Period minus any cash withdrawals. The total eligible value will be calculated at the end of the Promotional Period. If a customer withdraws cash after the Promotional Period, this will not affect the prize draw entries.

4. What if I pay in an amount that isn't a multiple of £500? i.e. what if I top up £1,200, how many Prize Draw entries will I receive?

Customers do not need to pay cash in increments of £500. For example, if a customer pays in £1,200, then a customer will be eligible for 2 Prize Draw entries. Customers only need to pay cash into their Relevant Accounts during the Promotional Period totalling a minimum of £500 across your Relevant Accounts, after subtracting any withdrawals.

5. What if I pay into my account multiple times?

The net cash paid into the account over the Promotional Period will be accumulated and Prize Draw entries (£500/entry) will be calculated at the end of the Promotional Period.

6. I'm a new customer – what do I need to do?

The Promotional Period will run from 00:01 BST on the 28th June 2021 and 23:59 BST on the 27th September 2021.

If you are a new customer, you will be automatically entered into the Prize Draw and you will have until the end of the Promotional Period to pay into your account. If you pay into your account after the Promotional Period, this will not count towards any entries.

7. I'm an existing customer – what do I need to do?

If you are an existing customer, you will be automatically entered into the Prize Draw. The Promotional Period will run from 00:01 BST on the 28th June 2021 and 23:59 BST on the 27th September 2021 and you will have until the end of the Promotional Period to pay into your account.

8. Am I eligible if I pay into my SIPP (Self Invested Personal Pension) account?

No – SIPP accounts are not eligible. Only Smart Investor ISAs and Investment Accounts are eligible.

9. Do I have to take part?

No – to opt-out from this prize draw, please email us at SmartInvestorCampaigns@barclays.com or call us at 0800 279 3667. We will then exclude you from the Prize Draw.

Note: Calls to 0800 numbers are free if made from a UK landline and international calls are charged at local rate, mobile costs may vary - please check with your telecoms provider. Calls may be recorded so that we can monitor the quality of our service and for security purposes.

10. Will cash or investment transfers be eligible payment forms?

No – transfers will not be qualifying payment methods for this campaign. Transfers may take time to complete and we would not be able to provide a finite end date for the Prize Draw campaign.

11. Are there any other fees I will be subject to when I pay into my Smart Investor account(s)?

Customers will be subject to the standard Smart Investor account fees.

All fees are detailed on the fees page: <https://www.barclays.co.uk/smart-investor/investments/investment-costs/>

12. How will I know that I have been entered into the Prize Draw?

At the end of the Promotional Period, if customers have paid an eligible amount of cash into their Smart Investor account during the Promotional Period, customers will be automatically entered into the Prize Draw. Only customers who are chosen to win the Prize Draw will be contacted.

13. How and when will the winners be decided and announced?

13 winners will be randomly selected from all valid, qualifying entries received during the Promotional Period. The Prize Draw will be conducted by PromoVeritas, an independent promotional verification service, within 10 working days of the end of the Promotional Period [27th September 2021 11:59pm].

14. How will I know if I win the prize money?

Barclays will notify the winners via the telephone number or email address connected to their Smart Investor ISA or IA by 23:59 on 15th October 2021. Winners will then be notified within 28 days of acceptance of the Prize to arrange fulfilment of the Prize. In the unlikely event that a Prize doesn't arrive in a winner's nominated account linked to their Smart Investor ISA or IA within 28 days of Prize acceptance, winners will have a further 28 days to inform the Promoter by emailing SmartInvestorCampaigns@barclays.com. If a winner does not inform the Promoter within this time frame, the Promoter will reserve the right to not reissue the prize or limit its value at their sole discretion.

15. How many customers can win the Prize Draw?

There will be 13 Prize Draw winners. If a winner does not claim their prize, or would not like their prize, there will be reserve winners who will then be contacted.

16. Can I win more than 1 Prize?

No – each customer can only win one Prize.

17. Can I choose which Prize I win?

No – winners will be chosen at random where winners will be picked in the following order:

1 x £10,000, 2 x £5,000 and 10 x £1,000.

18. How do I know this is not a scam?

This is a promotion being run by Barclays Investment Solutions Limited in line with the relevant regulations. Customers will be automatically entered into the Prize Draw and are able to opt out. Only customers who are chosen to win the Prize Draw will be contacted, and we will verify your identity before confirming any Prize Draw details. Any payments will also be made into the nominated bank account linked to your Smart Investor account, and we will therefore not ask you for any bank details.